

# Information for our customers



## Marbach - Headquarters

Karl Marbach GmbH & Co. KG  
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Executives: Peter Marbach, Stefanie Schier, Bernd Klenk, Markus Britsch  
Company headquarters: Heilbronn, district court Stuttgart, CR 101137  
The general partner of Karl Marbach GmbH & Co. KG is Marbach GmbH  
company headquarters are based in the district court Stuttgart, CR 100741  
TIN: DE 145805125

## Branches, Representation

The addresses of our branches can be found at [www.marbach.com](http://www.marbach.com)

## Information about the Marbach group

The company Marbach was founded in 1923, the details can be found at [www.marbach.com](http://www.marbach.com).

The Marbach Group employs more than 1,500 employees, headquarter is in Heilbronn.

Marbach is a family business, Mr. Peter Marbach is executive partner.

We will gladly provide more information about Marbach upon request.

## Products and Contact persons

### [Marbach Stanzformtechnik](#)

die cutting

[info@marbach.com](mailto:info@marbach.com)

#### Products and Services

- cutting tools for the packaging from corrugated and solid-board, labels and technical parts
- special technologies: embossing, Braille , reverse scoring
- all-steel rotary tools for in-line printing machines
- counter die, SCP
- stripping tools and *marbastrip* technology
- blanking tools
- applied technology know-how to optimize the cutting process
- customer-oriented product development

### [Marbach Automation & Service](#)

[automation@marbach.com](mailto:automation@marbach.com)

#### Products and Services

- Machines and equipment for manufacturers of the cutting tools

### [Marbach Werkzeugbau](#)

thermoforming

[toolsales@marbach.com](mailto:toolsales@marbach.com)

#### Products and Services

- Thermoforming tools
- Filling press
- Standard parts

### [Marbach Die Supplies](#)

[trade@marbach.com](mailto:trade@marbach.com)

#### Products and Services

- Parts and materials for the manufacturers of the cutting tools

## Quality Management System

### QUALITY GUARANTEE

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The name Marbach is a synonym for quality and reliability. For this, we do the following:

- The parent company and other branches are certified according to DIN EN ISO 9001.
- We will gladly provide the quality management documents upon request, for inspection.
- The Marbach Group is managed based on defined objectives and transparent indicators.
- Employees have the optimal qualifications, trainings are scheduled as needed, we support continuing education.
- We regularly conduct internal audits to optimize the quality management system.
- The materials and components have set qualitative requirements that are regularly examined.
- The Innovation Management ensures efficient and continuous product optimization.
- In the development department and inspection laboratory, we develop and test new parts and products.
- Traceability of materials in the form of the entire tool, according to the number of the order.
- Our main suppliers are regularly assessed under the terms of the supplier audits.
- The checking plans establish the initial material inspection, the continuous as well as the final check of the products.
- With regard to orders, the term and technical manufacturability are inspected.
- The used materials and products are labelled and identified.
- Inspection and manufacturing processes are set up so that our products fulfill the expectations of the customer.
- Inspection and measuring devices are checked regularly by accredited laboratories.
- We have a reliable process of packing and shipping products.
- Problems and deficiencies are eliminated quickly and competently, everything is closely discussed with the customer.
- The causes of errors are systematically analyzed.
- We continuously ensure and optimize our processes.
- We will gladly make it possible for you to visit or audit our company - make an appointment with us.
- On the webpage [www.marbach.com](http://www.marbach.com) you can download our current certificate according to ISO 9001.



## MINIMIZING RISKS

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The Marbach Group is a reliable partner for its customers. To ensure your deliveries, we do the following:

- Operational reliability is ensured by: the technique, the maintenance of machinery and equipment and the backup of IT processes.
- We have the possibility of capacity transfer to other branches in case of any potential failures or capacity issues.
- We have liability coverage for any defective product - we will gladly provide details upon request.
- Our staff are annually instructed in the areas of safety, order and hygiene.
- Working accidents are prevented by safe working conditions and working practices.
- Compliance with labour law directives is monitored through regular audits.
- In the event of danger or necessity, we have trained staff in the areas of first aid and fire safety.
- The health of our employees is important to us. Therefore, we provide care in the areas of health and prevention.
- We prevent fire using high quality technical equipment and training employees in the area of fire safety.
- Privacy is important to us: we protect the privacy of our business partners and employees.
- IT networks and components are protected by firewall and the backup systems.
- Our employees comply with the provisions concerning data protection and secure handling of IT equipment.
- Hygiene is ensured by the set rules and training , we are supported by the concept of HACCP, the particular results are the Rules of Hygiene, activity description by the maintenance worker , Hygiene PN, Risk Assessment]
- Our suppliers are obliged to review materials under REACH.
- Marbach Heilbronn is LFA-certified as a "Known shipper"
- All our business partners are verified according to the worldwide applicable sanctions.

## RESPONSIBILITY - PROCEEDINGS WITH RESPECT TO THE CONSEQUENCES

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Our corporate policy is based on environmental, social and economic responsibility:

- We will gladly send you our CSR-report (Report on Social Responsibility) - valid for HN, branches plan for 2019.
- We offer fair working conditions and fair pay.
- Marbach meets the requirements of internationally recognized Ethical Trading Initiative (ETI) base code.
- Energy audits in accordance with DIN-EN 16247-1 show the potential for savings and efficient use of energy - valid for HN, MA CZ in goals for 2016.
- We have an environmental responsibility - to maintain and to, as minimally as possible, burden the environment.
- Our compliance with environmental laws is customary.
- As part of our development, production and marketing we try to conserve resources.
- The recyclable die-board – *greenplate* - is environmentally friendly and offers many technical advantages.
- In the production, we use innovative cooling emulsion without mineral oils, which is plant-based.
- The saving of energy as well as CO2 is thanks to the newly built or refurbished operations (based on technical condition) - valid for HN.
- Advanced Concepts of lighting and air conditioning, the office complex of the parent company is heated through the concrete core of the building - valid for HN.
- Electric energy, partly through hydroelectric power and photovoltaic, our own facility provides 280,000 kWh annually - valid for HN.
- The coolers of lasers cooled by the outside air consume 25% less power compared with standard cooling
- The vehicle fleet of the company Marbach has cars with low fuel consumption, largely with BlueMotion Technology.
- We sort waste - the recycling and disposal is entrusted to experts.

## MARBACH - CONSTANT IMPROVEMENT

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Good ideas are a guarantee of success and innovative power of the company Marbach. Thanks to the innovations, we create our leadership in innovation and therefore create a future for us and for our customers.

- We systematically manage the process of innovation in such a way that we bring high-quality ideas to successful implementation.
- The innovation process is overarched by our innovation managers and it is continuously optimized.
- Incentives for innovation are systematically recorded, evaluated and accompanied from the beginning until launching.
- The innovation process involves all branches of the Marbach group.
- Our employees are involved in the process of optimization using the FIT-system for the gathering of suggestions for improvement.
- High-quality proposals are evaluated and implemented, the best are then awarded.
- Even in the areas of innovative incentives, we are the right partner: communicate with us and tell us where, on our side, you see room for improvement.