ConneXion Virtual Expo – Welcome

Some frequently asked questions...

How do I login to ConneXion?

From November 2nd, go to
https://connexion.hyperfair.com/login-home.php
and enter your username and password

What if I don't have a login account?

Via Hyperfair – go to
https://secure.hyperfair.com/global/registration/ submit/ConneXion:Attendee and fill in the form. Once you complete the form, you will need to verify your email address – look for an email in your Inbox from Hyperfair.com, and click the verification link within the email. Only after completing this step will you have access to Hyperfair.

If you don't see the message please check your Spam / Junk folder.

I am locked out of the system – how do I log back in?

Close the browser window and wait a minute before trying again. If the problem persists, email **ruth.james@brunton.co.uk** and/or **dan@brunton.co.uk**

Does Hyperfair work on any browser?

Yes, although it is optimized for Chrome, so use this if you can. Whichever browser you use, you will need to enable popups – https://player.vimeo.com/video/418836817

What about my mobile device

Although there is an android app for Hyperfair (not for IOS), you will get the best experience on a computer or Mac

Where can I find the agenda for the event?

Once logged in to the environment go to the Auditorium and click on the banners to view our Webinar schedule or visit – http://www.connexion.exchange/webinars.html

Using the system – Quick Guides

*The **Control Panel** icon* ⚫ *is bottom left of your screen*

How To videos and downloads can be found here: https://www.hyperfair.com/how-to.php

How to update your profile:
https://player.vimeo.com/video/418506217

How to use the dressing room:
https://player.vimeo.com/video/418506065

How to manage your settings:
https://player.vimeo.com/video/418506278

How to use the map:
https://player.vimeo.com/video/418506141

How to move around in Hyperfair:
https://player.vimeo.com/video/418836863

How to chat and network with other attendees:
https://player.vimeo.com/video/419859336

www.connexion.exchange

✉ contact@connexion.exchange

Step-by-Step Guide

Login in to ConneXion

https://connexion.hyperfair.com/login-home.php

1 Enter your username and password
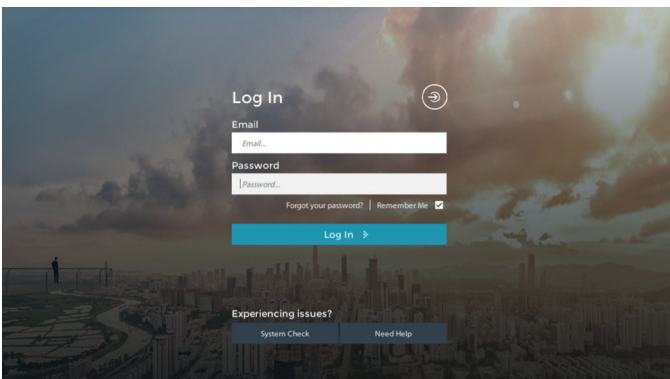
2 Enter the Environment →

Complete your Profile

1 Click on the **'Control Panel'** ⊞

2 Click on **'Profile'** 👤

3 Complete and save 💾 the form
! *When uploading your Profile Picture and Company Logo these should be in a square format to ensure there is no distortion (suggested size is 128 x 128px).*

Avatar Customisation

1 Click on the **'Control Panel'** ⊞

2 Click on **'Dressing Room'** 🪝

3 Use the icons to customise your avatar

3 Save your avatar 💾

Moving around the environment

Using your keyboard

Use the cursor control keys ◀ ▲ ▶ ▼. Use the Shift button ⬆ at the same time to move faster.

Using your mouse

Click to where you want to move to.

Using the Map

Click Map icon 👤 then click on the location (hall / booth / teleport point 🔗) you want to jump to.

Using the Teleports

Click on the teleport gates in and around the environment to take you to other locations.

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Step-by-Step Guide continued

Viewing / Interacting with booth content

Posters
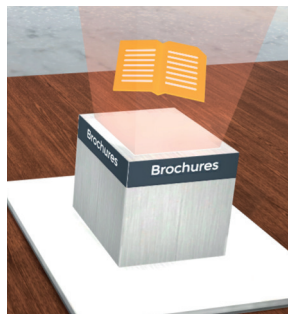Some posters include web links – hover your mouse over them and click to visit the URL shown

Products
Click on the Product totems to view products available on the booth you're on.

Click the thumbnail image of the product that you want to view in more detail.

Brochures
Click on the Brochure totems to view brochures available on the booth you're on.

Click the eye icon 👁 of the brochure that you want to view in more detail.

You can also download brochures from this list by clicking the download icon ⬇ or you can click the bag icon 🛍 to download them later (while the event is live).

Videos
Click on the Video totems to view videos available on the booth you're on.

Click the play icon of the video that you want to watch (if there is only one video this will play automatically.

Bulletin Boards
Click on the Bulletin boards to view messages/announcements from the booth holder.
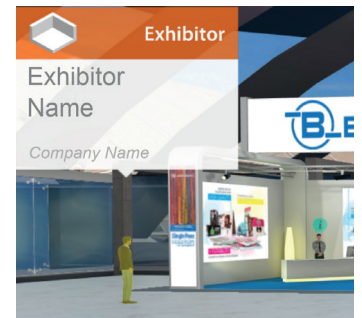
Info & Contact avatars
Click in the avatar to read more information about/from* the company and how to get in touch with them.

The level of information will vary from exhibitor to exhibitor.
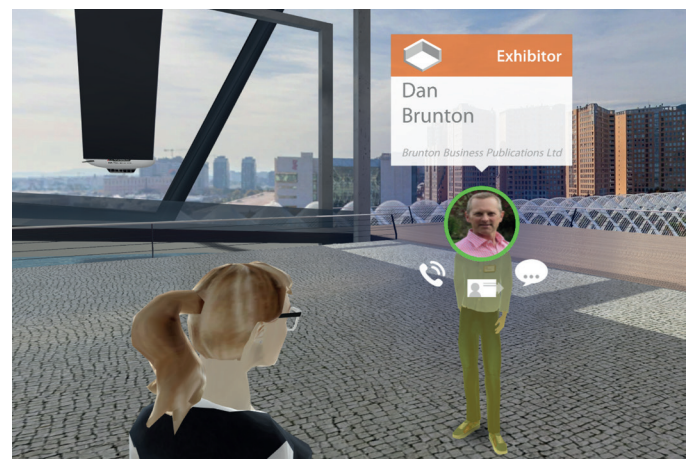
Interacting with another avatar

When walking around the environment you can hover your mouse over another avatar to see who they are.

If you click on them you will be shown different ways in which you can interact with them.

📞 Call   💳 Exchange Business Cards   💬 Live Chat

Within the Live Chat function you also have the option (via the ⋮ menu) to: Add another user to the chat and download the chat transcript).

You can also search for another person within the environment using the chat icon 💬 on the main screen and then the search icon ➕.